# Social Dance App Chatbot Help Manual

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## 1. Introduction

Welcome to the Social Dance App Chatbot! This chatbot is designed to help you find social dance events based on natural language questions. It translates your question into a SQL query and retrieves relevant results from a PostgreSQL database.

## 2. Getting Started

**Accessing the Chatbot**

You can access the chatbot through our website at **[https:www/lindsaymoir.com/sda.]**.

**Logging In**

* You may need to log in using your email or social media account to access full functionality.
* If you do not have an account, sign up by following the on-screen instructions.

**3. Asking Questions**

**How to Ask Questions**

The chatbot understands natural language queries. You can ask questions like:

* "Where can I dance Salsa this weekend?"
* "Are there any Bachata events in Victoria, BC on Friday?"
* "Show me West Coast Swing events in the next two weeks."

**Tips for Best Results**

* Be specific about the dance style, date, and location if possible.
* Use simple and clear language.
* Avoid ambiguous terms like "soon" or "later"—use actual dates.

**4. Understanding Responses**

**How Responses Are Generated**

* The chatbot translates your question into a SQL query.
* It searches the database for relevant events.
* It returns a table of results with event details such as date, time, location, and dance style.

**Interpreting the Response**

* If events are found, you will see a table with columns such as **Event Name, Location, Date, Time, and Event Link**.
* If no events are found, try broadening your search (e.g., removing filters like dance style or city).

**5. Troubleshooting**

**Common Issues and Fixes**

| **Issue** | **Possible Cause** | **Solution** |
| --- | --- | --- |
| No events found | Too many filters applied | Try removing some filters or expanding your date range |
| Unexpected results | Question not clear enough | Rephrase your question |
| Website not loading | Internet issue or server down | Check your connection, refresh the page, or try again later |
| Incorrect event details | Database may need an update | Report the issue to support |

**6. Frequently Asked Questions (FAQs)**

**Q1: Can I search for multiple dance styles at once?**

Yes! You can ask, "Where can I dance Salsa or Bachata this weekend?"

**Q2: How often is the event database updated?**

The database is updated daily. If you notice outdated events, please report them.

**Q3: Can I filter by event price or free events?**

Currently, the chatbot does not support filtering by price, but this feature may be added in the future.

**Q4: What locations does the chatbot support?**

Initially, the chatbot focuses on Victoria, BC, Canada. More locations may be added later.

**Q5: Can I suggest an event to be added?**

Yes! Visit **[insert link]** to submit event details.

**7. Contact Support**

If you encounter any issues, feel free to contact our support team at **[support email]** or visit **[help page link]**.

Thank you for using the Social Dance App Chatbot! We hope it helps you find great dance events effortlessly.